

## Referral Guidelines

- This is a Specialist Nurse Led service with access to the multi-disciplinary team.
- Patients remain under the care of their G.P. Following assessment, any recommendations regarding medication or patient care will be communicated to the Primary Care Team.
- Following discussion with patients and carers, referrals can be made by any health care professional from both hospital or community. G.P. permission is required prior to initial assessment.
- Initial referrals by telephone must be followed up with a completed Hospice referral form.
- Patients / carers will be contacted within 48hrs where possible, in order that an initial assessment can be arranged.
- Service provided will be dependant on individual patients needs.

## Data Collection

Statistical data is collected at the request of Lanarkshire Health Board.

## Further Information

Hospice Care At Home Co-ordinator can be contacted Monday to Friday between 08:00 - 16:00hrs.

Out of hours/at weekends Palliative Care advice can be obtained by contacting St. Andrew's Hospice directly at the number below.

Further information and referral forms are available from the Day Hospice Manager or the Day Hospice Staff Nurse at St. Andrew's Hospice. Alternatively, you can e-mail the following addresses:

[daycare@st-andrews-hospice.com](mailto:daycare@st-andrews-hospice.com)  
[outpatients@st-andrews-hospice.com](mailto:outpatients@st-andrews-hospice.com)  
[homecare@st-andrews-hospice.com](mailto:homecare@st-andrews-hospice.com)



St. Andrew's Hospice  
Henderson Street  
Airdrie  
ML6 6DJ

Tel: 01236 766951  
Fax: 01236 748786



## HOSPICE CARE AT HOME

AIRDRIE & COATBRIDGE



The Love of Christ  
Urges us on

St. Andrew's Hospice  
Henderson Street, Airdrie, Lanarkshire ML6 6DJ

Tel: 01236 766951 Fax: 01236 748786

## Hospice Care At Home Service

St. Andrew's Hospice Care At Home offers a palliative care service within Airdrie and Coatbridge, providing support and advice to patients and their carers, enabling patients requiring end of life care, to remain at home. Care is provided by experienced nursing staff.

### Philosophy of Care

The promotion and maintenance of quality of life as defined and chosen by patients and their carers, enabling them to remain at home as long as they wish.

### Individualised Care

Hospice care at home complements existing Primary Care services. Regular assessment and collaboration with the Primary Care Team allows for the provision of a flexible service, which can respond to changes in individuals circumstances.

## Aims Of Hospice Care at Home

- To enable patients to be cared for in their own home, by anticipating potential palliative care needs in conjunction with the Primary Health Care Team.
- Regular assessment and review of symptoms in collaboration with the Primary Health Care team.
- To provide psychological and spiritual support.
- To provide patients and their carers with access to specialist palliative care advice, from the appropriate member of the multidisciplinary team.
- To act as a resource to members of the community and hospital health care teams.

## Admission Criteria

The Hospice Care At Home service is provided for patients who:

- Have advanced disease, and require palliative care support, to enable them to remain within their home environment.
- Require psychological and spiritual support, for themselves and / or their carers.

## Discharge Criteria

Service provision will be reviewed every two weeks. Patients may be discharged from the service if:

- Following initial assessment patient does not meet admission criteria.
- Patient / carer decline service at time of initial assessment.
- Their condition becomes stable and they no longer require palliative care support to remain at home.
- Have needs that can be more appropriately met by other Hospice or community services.