**CHARITY NO: SC010159**

**COMPANY NO: SC299663**

# ST ANDREW'S HOSPICE (LANARKSHIRE)

# REPORT AND FINANCIAL STATEMENTS

# FOR THE YEAR ENDED 31 MARCH 2025

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025**

# ST ANDREW'S HOSPICE (LANARKSHIRE)

## REPORT AND FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2025

## REFERENCE AND ADMINISTRATIVE INFORMATION


| **Chief Executive** | Joy Farquharson |
| **Principal Office** | 1 Henderson Street<br>Airdrie<br>Lanarkshire<br>ML6 6DJ |
| **Charity Number:** | SC010159 |
| **Company Number:** | SC299663 |
| **Independent Auditors** | Wbg (Audit) Limited<br>168 Bath Street<br>Glasgow<br>G2 4TP |
| **Bankers** | Royal Bank of Scotland plc<br>80 Main Street<br>Coatbridge<br>ML5 3DZ |
| **Solicitors** | Ness Gallacher<br>Stewarton Chambers<br>95 Stewarton Street<br>Wishaw<br>ML2 8AG |

## ST ANDREW'S HOSPICE (LANARKSHIRE)
## Operational and Strategic Report of the Trustees for the year ended 31 March 2025

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2025.

The Trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

### STRATEGIC REPORT

### Objectives and aims

St Andrew's Hospice (SAH) is established for charitable purposes only. The Hospice is open to all people without distinction of race, gender, sexual orientation, religion or belief. To ensure that no one is excluded, and in common with hospices worldwide, all services are provided free of charge to patients and families.

The objectives of the charity are the relief of sickness and disability in furtherance of the aims, charism and ethos of the founding Religious Sisters of Charity, in particular by:

a) The provision of palliative nursing, medical and other care services for those in need;

b) The provision of pastoral care services;

c) The provision of education and research into any aspect of care services provided by the Hospice;

d) The provision of services to members of the Religious Sisters of Charity who are in need.

### Significant activities

St Andrew's Hospice aims to provide the highest standard of specialist palliative care to the people of Lanarkshire. The Hospice does this through its Inpatient Unit, Outpatient Department, Wellbeing Programme and Compassionate Lanarkshire (CLAN) services. In addition, the Hospice provides a range of support services for patients and their families, including pastoral and spiritual support, bereavement counselling, counselling in anticipatory grief and social welfare advice. The Hospice also provides education and training in palliative and end-of-life care to health and social care professionals.

This report covers another challenging 12-month period for St Andrew's Hospice (SAH). Although the fear and precautions of the pandemic are past, the cost of living crisis continues to provide difficulties for SAH; like all charities. Despite ongoing discussions around funding models with both Scottish Government and NHSL there has been to date little change in our core funding. Coupled with the uncertainly of the interim clinical model in the IPU, during 2024/25 we put significant plans in place to control costs and increase income to try and reduce the expected deficit as much as possible without cutting services or making staff redundant. This included risk assessing each post as they became available, restructuring of the Inpatient Unit (IPU), review of suppliers alongside increased income via our Income Generation Teams. This has been a whole Hospice approach to minimise the risk to services and employment.

An on-going challenge during 2024/25 has been the interim clinical model put in place by NHS Lanarkshire in December 2023 due to lack of senior medical staff to ensure patient safety. The review and development of a new clinical model for specialist palliative care in NHSL has remained ongoing over the past 12 months of 2024/25 and to date. This means the 25% reduction in specialist palliative care beds at SAH (24 beds to 18) as well as a reduction at Kilbryde Hospice, meaning there has been 33% reduction in specialist palliative care beds across Lanarkshire for over 20 months. As part of this interim model, SAH have been responsible for all complex specialist palliative care patients from across Lanarkshire meaning our clinical team are dealing daily with a very high level of acuity and complexity therefore higher patient to staff ratios have been required.

This significant reduction in capacity, while required for patient safety, has meant very high occupancy rate (over 94%), longer waiting lists, and ongoing increase in the number of patients who do not get an inpatient bed due to the high demand.

We continue to see high demand for bereavement support, with most clients preferring face-to-face, although online is still an option. We have continued to see high demand for our Children's Support Service and are grateful to have received a grant to allow us to continue the service for another year until April 2026

Our CLAN 2 project has had another successful 18 months and evaluation has shown that engagement with the project reducing patients' visits to both GP and/or acute hospitals. However, despite these results, ongoing funding is not available and the project will conclude in October 2025.

The people and businesses of Lanarkshire, despite the continuing cost of living crisis, have continued in their steadfast support for SAH. Their loyalty and commitment to the hospice are to be commended.

The New Palliative Care Strategy for Lanarkshire has been paused over the 12-month period until a new clinical model is agreed and in place.

During 2024, the Religious Sisters of Charity (Sisters), who founded the Hospice almost 40 years ago and have had an integral role throughout this period, decided as part of their longer-term strategy to entrust certain aspects of their mission to others. The Board of Trustees of the Hospice worked closely with the Sisters to ensure a smooth transition, which was concluded in December 2024 with New Articles of Association accepted by OSCR. The Board of Trustees of St Andrew's Hospice have become the custodians of the legacy, ethos and values of the Sisters and will endeavour to ensure that these are maintained and preserved for the benefit of the Hospice and the wider Lanarkshire community.

## Staffing

There has been significant recruitment of staff during the 24/25 financial year. Due to the ongoing financial challenges, a recruitment pause was introduced with a robust role risk assessment process in place prior to proceeding to advert and appointment to our permanent workforce. This included the requirement for all vacant posts to be discussed and recruitment approved by SMT. The aim being to ensure all preventative measures had been explored to avoid or limit the impact of any potential redundancies. Recruitment Campaigns proved successful although due to turnover in the retail team, this did prove more challenging requiring creative and innovative recruitment methods to be implemented.

Turnover remains low and below the national standard for the sector which are positive indicators of an engaged and happy workforce. Our next staff survey is due to take place in September 2025, which will allow us to gauge the success of our engagement strategies as well as shape the People Strategy, which is due to be developed this financial year.

Attendance levels are being monitored and improvement noted with various mechanisms, which prioritise staff wellbeing. Careful management of absence resulted in reduced costs in 2024/25.

## Volunteers

The demand for volunteers in most areas of the Hospice has increased. In particular, Retail with the opening of the Shopping Outlet, which has resulted in a significant increase in our volunteer population to over 700 at the end of the financial year. A volunteer survey is taking place to monitor volunteer engagement and key motivators to ensure we are the organisation of choice when operating in a highly competitive volunteer market. The findings will assist in the shaping of our volunteer engagement, reward and recognition strategies.

## Achievement and performance

## Charitable activities

***Review of activities***

The charity's main activity is the efficient and effective operation of St Andrew's Hospice for the care of people with life-limiting conditions and their families. The Hospice has provided specialist palliative care services to the people of Lanarkshire for almost 40 years. In recent years, we have served the localities of North Lanarkshire (with the exception of Cumbernauld and Kilsyth) and Clydesdale in South Lanarkshire. Since December 2023, we have been operating under an interim model (agreed with NHS Lanarkshire) which has resulted in St Andrew's Hospice providing complex specialist palliative care to those that need them across the whole of Lanarkshire (excluding Cumbernauld and Kilsyth). Care and support is provided free of charge to patients and their loved ones. Referrals are accepted via a central specialist palliative care hub from GPs, Hospital Consultants and Palliative Care Clinical Nurse Specialists (CNS's) acute hospitals and from health care professionals in the community. Patients/carers can self-refer for some of our Outpatient Services and Bereavement Support.

Significant challenges have continued during this reporting period. Alongside other Scottish Hospices, we are working with Scottish Government and NHS area leads to agree a sustainable funding model to support and protect the vital services that Hospices provide into the future. We have also experienced significantly increased costs in all areas and increased difficulty filling vacant specialist palliative care senior posts.

## ***Inpatients***

During the period 1st April 2024 to 31st March 2025, there were a total of 394 referrals and 253 admissions. The average occupancy for the financial year 2024/2025 was 94%. Our average length of stay for 2024/2025 was 22.33 days.

We are consistently seeking feedback from users of our services, and this is consistently excellent. We are subscribed to Care Opinion – a public platform which allows anyone to write a story about our services. Please follow the hyperlink to see some of our stories - Your stories | Care Opinion

Below is an example of a recent story taken from Care Opinion:

***It is a place where life is celebrated***

Care Opinion
What's your story?

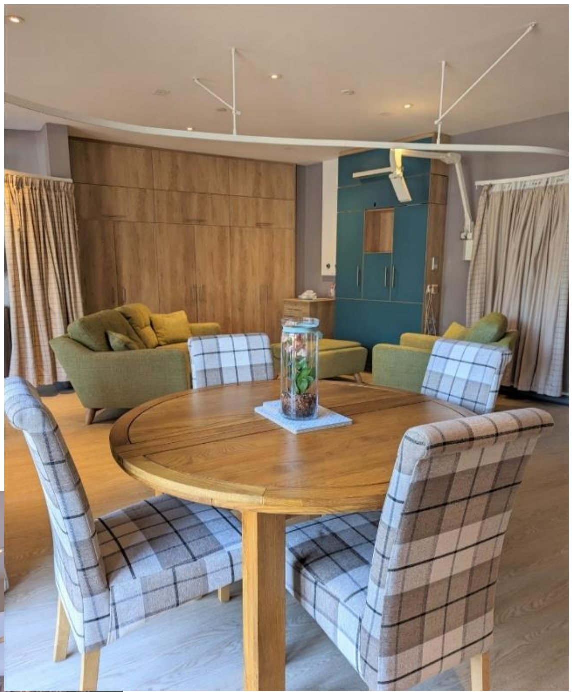
*When my Gran was diagnosed with late-stage pancreatic cancer, everything changed so quickly. In what felt like no time, she went from her diagnosis, to being in hospital, to being cared for at St Andrew's Hospice, where she spent her final days. Before experiencing it myself, I thought a hospice would be a place of sadness, but instead, it was full of warmth, kindness, and compassion. The incredible team, including nurses, doctors, holistic therapists, café and shop staff, and even the entertainment team, made sure my gran was comfortable, cared for, and most importantly, surrounded by love.*

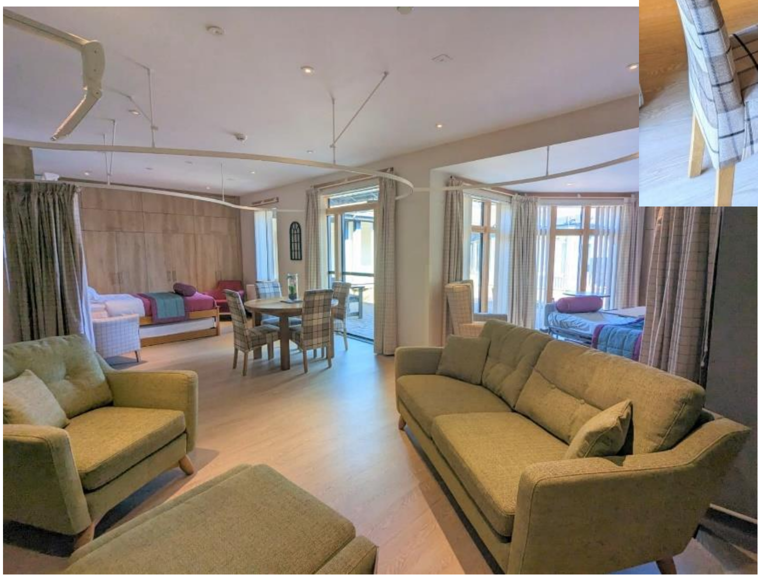
*One of the things I will always be grateful for is how the hospice made sure we had quality time together as a family. They allowed us to have special family meals and afternoon teas, where we could all sit together, share stories, and create beautiful memories with my gran. Those moments, filled with laughter and love, are now some of my most cherished memories. They gave us a sense of normality in the middle of such a difficult time, and for that, I will be forever thankful*

*The nurses truly went above and beyond, not just for my gran but for all of us. She absolutely adored them, and they treated her with so much dignity, respect, and genuine care. St Andrew's Hospice isn't just a place where people spend their final days. It is a place where life is celebrated, where families are supported, and where every moment is made as special as possible. My gran's time there was short, but the love and care she received will stay with us forever.*

**ST ANDREW'S HOSPICE (LANARKSHIRE)**
**Operational and Strategic Report of the Trustees for the year ended 31 March 2025**

The support of each patient's family and carers is also considered a priority for us, and this support continues into bereavement and beyond. In the last year, we have increased our facilities for carers and families. We now have three family rooms available to enhance the comfort and quality of life of patients. These reconfigured rooms allow families to spend time together, enable couples and children to stay over, allow parents to be with their adult child and create space for them to share movie nights, meals and other special celebrations together.





## Outpatients

We continue to support people in the way that is most suitable for them, whether virtual or face-to-face; however, we have consistently found that the majority of those utilising outpatient support prefer face-to-face contact. The preference for face-to-face contact not only supports access to services in a way that users find most beneficial but also helps to reduce loneliness and isolation that many people experience when living with a life-limiting illness. Patients continue to be referred by healthcare professionals for our Wellbeing Programme, with attendance of between 10-15 patients per day in the past 12 months. Our Wellbeing Programme aims to enhance physical, social and emotional health and wellbeing through the setting of person-centred goals to improve quality of life. We introduced an additional Wellbeing Together Programme last year, which includes a Carer's Café offering support to carers whilst the patient is also receiving support and these work well with very positive feedback. In the last year, we have commenced a Bereavement Drop In Café which has also been positively received.

Some of the activities and supports that are offered are various exercise programmes including Tai Chi and strength and balance, complementary therapy, fatigue management, music and art therapy, plus other sessions, which may be relevant for attendees.

## Community/Compassionate Lanarkshire 2 (CLAN)

CLAN is a pan-Lanarkshire project in partnership with Strathcarron and Kilbryde Hospices. SAH is the lead organisation and has strategic responsibility and accountability for the overall project. A Project Steering Group is in place with representation from all three Hospices plus South Lanarkshire Integrated Joint Board (SL IJB). CLAN aims to support vulnerable and isolated individuals and their carers in Lanarkshire, who are affected by life-limiting illnesses including cancer, heart disease, COPD and progressive neurological conditions. This support can help people to stay at home longer, reduce social isolation, support relatives and carers and is also used to signpost people to other services/organisations. The original CLAN project ended in October 2022 and was replaced by CLAN 2, which commenced in November 2022 after we were successful in achieving funding for a period of 3 years from the National Lottery Community Fund and from South Lanarkshire Integrated Joint Board. This has allowed us to apply the learning from CLAN to the new project using a revised model of service delivery.

Over this year, the St Andrew's element of CLAN/CLAN 2 has received 226 referrals for 217 people. 174 of these referrals had a service start within 2024/25; however, many of these referrals result in us not only supporting the patient but also their carers/families. Befriending, which is offered as part of the CLAN service, continues to be popular and beneficial to patients and to their carers. Currently, there are 22 active volunteer befrienders, and we are processing new applicants. It is an invaluable service, which involves matching each befriender with a patient. Patients and Carers report great benefits from this support. Complementary Therapies are also offered in patients' homes by appointment, and the CLAN Link Worker ensures that they are guiding users to links within the community, enabling the person to access ongoing support within their own community.

It is with regret that our funding for this project comes to an end on 31/10/2025. Each Hospice have plans for future projects which are suitable for their respective communities and which will enhance services provided.

## Bereavement Support and Counselling

The Bereavement Support and Counselling Service seeks to provide help to people experiencing bereavement, including those with no previous connection to the Hospice. We successfully continue to offer a blended model with either to face to face-to-face or virtual sessions to best suit the needs of people using the service. The blended model has allowed us to offer further choice to clients and to increase our reach; however, many still prefer to attend face-to-face counselling.

We have received 392 referrals for 375 individuals over the 12-month period. Our Bereavement Support Group is well established, plus we run a weekly Children's Bereavement Support Group to support children and families.

## Pastoral/Spiritual & Social Care

The spiritual needs of our patients and families remain at the forefront of all that we do. We are proactive in supporting patients and families to deal with issues of transitional loss, anticipatory grief and spiritual wellbeing. The trend in younger and extremely complex patients being admitted to the Hospice has emphasised more than ever the critical need for this role within the Hospice.

## Education

The Education Department have continued with a blended approach to learning, which offers flexibility to users.

We have been able to significantly increase the number of clinical education sessions that we provide and have supported regular placements within the Inpatient Unit for Student Nurses, Paramedics, Trainee Doctors, Pharmacists, social work students and others with the aim of building the skills of those staff working with palliative patients across Lanarkshire. We receive excellent feedback from those who have spent time in the Hospice.

Our partnership with Glasgow Caledonian University to deliver palliative care modules recommenced in February 2024 following a hiatus caused by COVID-19. The module has been popular, and aims to further enhance participant's skills and knowledge of palliative care.

## Facilities & Estates

Our Facilities and Estates Team are critical to the overall operation of the Hospice over the 24-hour period. Over this 12-month period we have seen changes in the site now that we are 8+ years post refurbishment and the fittings under the roof are becoming increasingly effected by wear and tear. Significant equipment like boilers and ovens have had to be replaced within the past 12 months

The small Facilities Team has been operating with a reduced staff due to a retirement. Without doubt, the most reactive team within facilities, the priorities within the dept. constantly evolve, and due to our patient's profile being more complex, pharmacy and specimen demands have increased. Current development focus is to upgrade our accommodation to enable patients more independence with interfaces such as entertainment, lighting and communication. We are trialling voice control functionality as well as upgrading audio visual equipment within bed rooms. The department continues to operate within defined budget parameters. There are a number of small projects being scoped that have the potential to both enhance the user experience, but also to significantly reduce operating costs. These include, solar panel install, sensor lighting in the Tom Cox building and electric vehicle infrastructure.

Like all dept. /teams we have kept staffing under review over the past 12 months and have reduced staffing within the Housekeeping team partly due to our reducing bed state but also through reviewing work schedules and productivity. The team work collaboratively with nursing management to ensure discharge activity is prioritised. This provides 'on time' availability of accommodation when patients are admitted to our care. Development plans in the housekeeping team relate to supporting water safety, accelerated fault reporting and improving further collaborative working with care giving colleagues.

The Catering Team staffing has also been kept under review due to our reduced patient number and been reduced accordingly. There are subtle demands placed on this team via meetings and training events as well as erratic customer flow through the Dove Cafe. This team provide an outstanding service to the stakeholders, and are to be commended for the increasing revenue values being generated through the Cafe, whilst being highly reactive to the changing needs of our patients' personal needs. During the past 12 months we have also promoted our Education facility to external organisations as a training/meeting facility as another way of generating income. This is at an early stage of development but we already have some regular clients. Development plans include the introduction of a more a la carte orientated menu which will provide more personal choices as well as reducing waste generated by unwanted meals due to patients changing condition.

We have also reviewed our reception/overnight porter requirements and consolidated our night shift cover to absorb the impact of a retirement within this team. Work has been completed to ensure safety

and support for the IPU out of hours, is not impacted. The Reception Team are primed to support other department's admin function where possible.

## Liaison with Other Agencies

The CEO on behalf of the Hospice continues to be a member of the Scottish Hospice Leadership Group, which has continued over the past 12 months to lobby and influence discussions with the Scottish Government on a new funding framework for Hospices in Scotland, which is fair, equitable and sustainable. This has resulted in a commitment from Scottish Government to funding for Hospices, details and arrangements of payment are currently being setup. Strong links withother Scottish hospices continue to be very valuable during challenging times. We continue to be members of the Scottish Partnership for Palliative Care and Hospice UK.

In addition, St Andrew's participates with the majority of other Scottish hospices in a National Hospice Fundraising Forum (Scottish Hospices Together) to benefit from economies of scale and collaborate on national fundraising initiatives. Via this group development work has been undertaken which sees the first joint funded post for a Corporate Fundraiser for Scottish hospices which commenced in April 2025.

SAH continues to contribute to the Hospice UK benchmarking programme which records data in 3 specific areas (tissue viability, medicines incidents and falls). Results from this benchmarking continue to indicate that SAH continues to perform well over the indicators measured and no concerns identified.

SAH continues to be well represented on the NHSL Specialist Palliative Care Improvement Group as well as the various NHS Lanarkshire Palliative Care groups looking at developing and implementing the new Clinical model. We continue to work closely with Strathcarron Hospice and Kilbryde Hospice to deliver the CLAN project as previously described in the community section above.

Department Leads continue to contribute and participate in various groups across Scottish hospices including Income Generation, Quality & Governance, Finance and HR.

We continue to work closely with South Lanarkshire's Integrated Joint Board (SLIJB), the lead commissioner of Palliative Care Services for both North and South Lanarkshire. Over the past 12 months' discussion have also been ongoing at Health Board level as part of the remodelling of palliative care. Regular performance reports are submitted, and these reports, along with the Hospice's financial performance, are reviewed at contract monitoring meetings. Despite informing us of potential 5% decrease in funding for 2024/25 (and another 5% in 2025/26) at the beginning of the year, following discussions and negotiation we received a 5% uplift in 24/25 and a further 5% early in 25/26. However, although welcome these were non-recurring and therefore there was no certainty to be able to award a pay rise in line with NHS agenda for change.

We also continue to work closely with our Third Sector colleagues through a variety of different online and face-to-face groups. Our Outpatient and Community Team also work closely with other third sector organisations such as Lanarkshire Carers, MS Scotland, Lanarkshire's Improving the Cancer Journey, etc., to signpost patients to additional services which may be of support to them.

## ***Income Generation activities***

The challenges faced in 23/24 in relation to the cost-of-living crisis, which influence the income that our supporters have at their disposal unfortunately, remain, with the ever-increasing household bills and an uncertain rate of inflation. This has affected some of our Fundraising and Retail performance for this year, in particular in some of our appeals, event sign ups and our shops performance on their local high streets.

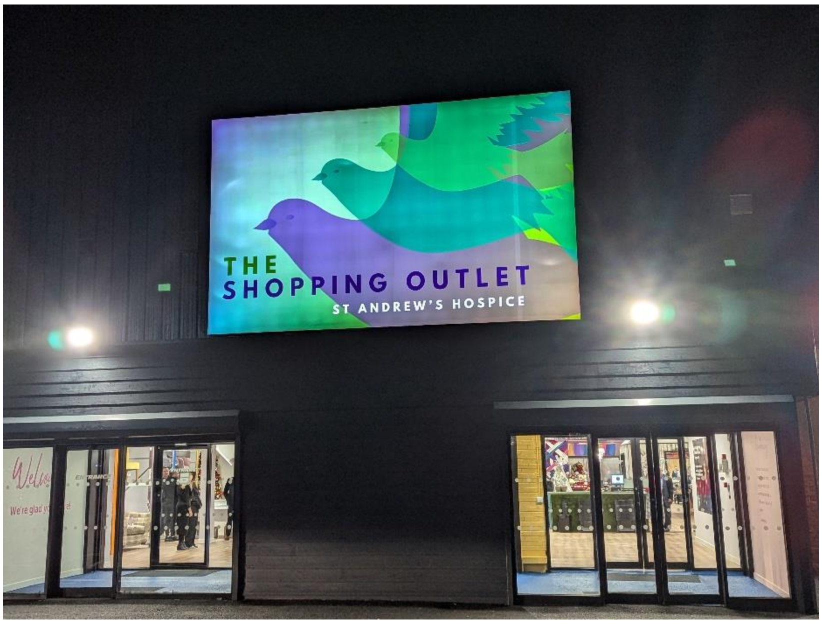
Fundraising overall performed well with notable increases in income from donations and events such as the Annual ball, The Kiltwalk and It's a Knockout performing better than budget. Legacies had a slight increase, as always this is an unpredictable area for Fundraising. Trusts Income had a very successful year, however it has to recognised that that is partly due to us being grateful recipients of a large donation from a Trust which was closing down. Some of our appeals also took a slight dip during the 12-month period and we are planning on a review of these for 2025/26.

Given the difficulties we faced recruiting staff, this has the biggest impact on our ability to organise and recruit participants for events. Despite this, income from events increased from£1,114k last year to £1,464k, an increase of £350k (+31%). Costs were £706k this year compared to last year's £589k so an increase of £117k (+20%) which reflects the general cost of living increases which affect the hospice too.

Donations and legacies increased from £1,723k last year to £2,190k, an uplift of £467k (+27%). Our planned focus on increasing income from Corporate has been delayed due to not being able to recruit to this post, during 24/25 however we have recently successfully recruited and have plans in place to develop this aspect during 25/26 and on into 26/27. Gift Aid income overall has decreased, given the continual challenge of capturing this throughout event sign ups or through retail. Gift Aid income (from both Fundraising and Retail) fell from £241k last year to £204k this year, a decrease of £38k (-16%). Retail has been specifically hit over the past 12 months which is consistent with a reduction in the quality and quantity of donations.

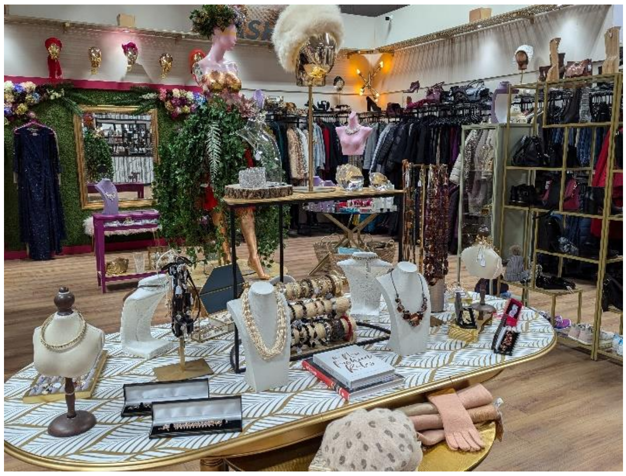
Our weekly Lottery has also been impacted by the continuing cost of living crisis with sign up numbers being at times throughout the year lower than anticipated due to recruitment and retention challenges with canvassers; however despite this we finished the year with 21,877 players with 4,676 new players recruited during the 12-month period. During 2024/25 we had a attrition rate of 19% during the first 52-week period. The income from the lottery has made a slightly better than budget performance with an increase to £1,098k, (3%). Given the challenging circumstances, this is a reasonable performance but one we are continuing to monitor for 2025/26.

We commenced a regular individual giving programme in 2022/23 for to attract individual who wishes to give regularly but did not wish to participate in the Lottery. During 24/25, we have recruited 525 additional donors giving us 1,585 regular givers at the end of the 12 months. The attrition rate for regular giving donors is 35%. This is an area of fundraising, which we will be continuing to develop over the next 24 months.




Although our retail stores had a challenging year, a real highlight was the launch of our biggest retail project to date our new Shopping Outlet. The Outlet has made a great start and will continue to be closely monitored as it develops over the next 12-18 months. We are indebted to the many businesses and individuals who supported the setup of the outlet by donating time and goods. There has also been a cost saving element, with our two off-site warehouses being combined into one warehouse located at the Shopping Outlet. The full benefit of the amalgamation of the warehousing into the Shopping Outlet will be seen in future years as we close the two-offsite warehouses.

The main challenge we have faced across retail has been staff recruitment and retention. This trend is being seen in charities across the UK and as a result, income generated from certain stores who were without a permeant manager for a period has suffered.



Despite these difficulties, our Retail Team have worked hard to meet the income budgets, although there has been a slight decline in some stores. We saw a rise in sales income from £1,406k last year to £1,643k, an increase of £238k (+17%). That increase in sales is also related to the Gift Aid as mentioned above.

Shop expenses increased from £779k last year to £1,085k, an increase of £306k (+39%). The increase in income and expenditure is in largely due to the opening of the new shopping outlet.

However, we do still face challenges to costs for Retail as increased utility bills continue to rise, although we have a slight saving in staff costs, this was due to our struggle to recruit retail staff, a struggle which widespread across the charity sector is facing now.

## Financial Review

The financial position of the Hospice has remained a focus over the 12-month period, with uncertainty over a sustainable framework for the future with uncertainty about the clinical model going forward with NHSL and protracted negotiations with Scottish Government over a fair funding settlement. To maintain and retain services for patients as much as possible we undertook various steps to try to reduce the deficit as much as possible over the 12 months. This included, risk assessing every vacancy, reviewing suppliers specifically across facilities, focusing on ensuring that our fundraising and retail operations were running as efficiently as possible to maximise returns. In addition, although we have still to agree a final clinical model and therefore financial settlement with NHSL we did negotiate a 5% uplift against a backdrop of a potential 5% reduction in funding. However, despite this we were not able to give our staff a reoccurring pay award given the level of uncertainly of funding we were facing.

## Financial Position

The financial activities of the charity are as set out in the attached financial statements. During the period under review, the overall income was £10,591k (2024: £9,347k).

The net expenditure for the year was £16k (2024: net expenditure of £893k) after allowing for the loss on investment of £109k (2024: gains on investments of £160k). Designed funds of £768k were utilised during 2024/25 in comparison to £445k in 2024.

The total of the accumulated Unrestricted General Fund at 31 March 2025 was £4,449k (2024: £4,122k).

## Designated Funds

With a commitment to ensuring we have the correct IT infrastructure to support a modern care facility, as well as supporting our fundraising goals, the Trustees have designed the following funds for 2024/2025:

Fund 3: Future proofing of IT infrastructure £139,938 (£139,938 in 2023/2024).

## Principal Funding Sources

NHS Lanarkshire is the single largest funder, providing 35% of our total income. Previously, our grant agreement identified areas of core business where the NHS provided 50% of funding. However, the changes in funding uplift for 2022/2023 and 2023/2024 have been significant and mean NHSL no longer provide 50% of core business costs. This is something we are seeking to address via a Service Level Agreement

## Investment Policy and Objectives

In May 2014, the trustees enlisted the services of Brewin Dolphin Ltd to establish a portfolio for reserves of £2,000,000. Following review and a scoping exercise to measure the market, the Trustees agreed in late 2021 to move the Investments portfolio from Brewin Dolphin Ltd to Rathbones.

Investment Management Ltd. In addition to the total balance, we also invested a further £500,000 in February 2022.

The investment objective for long-term reserves is to generate a return in excess of inflation.

The investment objective for short-term reserves is to preserve the capital values with a minimum level of risk.

Assets should be readily available to meet unanticipated cash flow requirements.

The closing market value for this portfolio, as at 31 March 2025, was £3,321k (2024: £3,160k).

## Reserves Policy

The target of the Hospice for this year is to increase our reserves in line with the OSCR recommendation of around 6 months operating costs. The overall financial position remains healthy at the end of the year. The Hospice has free reserves of £4,449k (2024: £4,122k) covering 5.1 months (2024 –4.8 months) operating costs which is closer to achieving our objective.

## Going Concerns

The charity has cash resources with some financial debt connected to the significant refurbishment project. The Board of Trustees, during 2022/2023, paid back a sum of money to the Refurbishment loan of £250,000. The Trustees paid back a further sum of £109,000 in July 2025. The Trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future and repay the financial debts. They continue to believe the going concern basis of accounting is appropriate in preparing the annual financial statements. There are no known material uncertainties regarding the charity's ability to continue as a going concern.

## Principal Risks and Uncertainties

The Trustees have a duty to identify and review the risks to which the charitable company is exposed.

Structures are in place to oversee the operational risks that the Hospice is subject to, and these are managed through the Integrated Governance Committee, which, as a subcommittee of the Board of Trustees, reports to the Board. Reporting into the Integrated Governance Committee are the following subcommittees: Clinical Risk Audit & Quality, Medicines Management, Infection Control, Health & Safety, User Experience and Information Governance. In addition, the Senior Management Team meet monthly to consider ongoing operational issues as well as ensure the strategic plan is progressing and the Hospice-wide risk register is reviewed and updated.

The major Strategic risks and uncertainties for the charity are;

1. The continuation of the current financial arrangement and partnership with South Lanarkshire's Health and Social Care Partnership (See "liaison with other agencies" page 12).
2. The current review of Specialist palliative care services across Lanarkshire and the potential impact of any outcomes both on clinical services and financially but also on our reputation.
3. The ongoing development of fundraising activities in a difficult ongoing financial climate
4. The ongoing challenges in the charity retail sector which are seeing people selling their own goods rather than donating to charity as well as recruitment and retention of appropriate staff.
5. The ongoing challenging financial climate, especially concerning utility and food costs for the Hospice itself, as well as members of the community who may usually participate in our fundraising events or organise their own.
6. Increased demand for clinical and bereavement services as a result of the pandemic.
7. The financial implications of recruiting and retaining good-quality staff.

The Trustees are satisfied that the partnership working with SLIJB/NHS Lanarkshire and the current income generation strategies are sound and that risks to the charity are minimised.

## Future Plans

Following the withdrawal of the Religious Sisters of Charity in 2024, we have recruited new Trustees with a wide range of experience across relative areas to ensure good governance for the hospice. We continue to utilise our Short Life Working Group (SLWG), consisting of 4 Trustees along with relevant members of the Senior Management Team to address the specific challenges facing the Hospice around funding and our relationships with NHSL and Scottish Government. This SLWG is responsible for overseeing the development of a robust funding and financial presentation, which will include financial and fundraising data and will highlight our 'asks' to ensure sustainability and equity of funding for SAH. The SLWG, meets up to 4 times per year.

Following the launch of our new Strategic Plan in 2022, we have continued to work towards our detailed aims and objectives over the past 12 months. The Review of Specialist Palliative Care Services by NHSL since December 2023 has identified gaps and the requirement for a new model; however, to date, an agreement has not yet been reached. Our Strategic Plan is due to be reviewed and renewed later in 2025 however we may need to delay this until we have confirmation of a clinical model and accompanying financial settlement from NHSL

Therefore, our 5 strategic aims remain as:

1. We will continue to improve the way palliative and end-of-life care is delivered.
2. We will ensure we manage the Hospice as effectively and efficiently as possible.
3. We will identify gaps in palliative and end-of-life care that need sustainable investment and service.
4. We will ensure everyone who delivers palliative and end-of-life care has the knowledge and skills to do so.
5. We will ensure we have the digital infrastructure and a robust communication plan which supports the delivery of services and income generation, which is fit for the future.

The full Strategy can be found on our website at: https://www.st-andrews-hospice.com/healthcare-professionals/quality-governance/#tab-id-5.

## Structure, Governance and Management

### Governing Document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006. The company was incorporated on 27th March 2006, established by a Memorandum and Articles of Association.

Following an agreed transition during 2024, the Religious Sisters of Charity withdrew from all strategic, operational and governance with the Hospice and the members of the charitable company became the current trustees.

Permission was granted by the Registrar of Companies to omit the word "limited" from the company name.

New Articles of Association and a governing document of the charitable company were accepted on 19th December 2024.

## Recruitment and Appointment of New Trustees

The Directors of the charitable company are also charity trustees for the purpose of the charity law. The Trustees have the authority to appoint any suitable person to be a trustee at any time. That person, however, will hold office only until the next Annual General Meeting, at which point they will be formally elected.

## Organisation Structure/Decision Making

The Board of Trustees is responsible for the overall direction and management of the charity and meets regularly. The Board appoints a Chief Executive who is responsible for the day-to-day management of the charity along with the other members of the Senior Management Team.

The Senior Management Team (SMT) during 2024/2025 comprised: Chief Executive, Deputy Chief Executive/Head of Clinical Services, Head of Fundraising (Head of Income Generation from February 2025), Head of Finance (Head of Finance & IT from March 2025), Head of People, and the Facilities Manager. Consultant in Palliative Care from NHSL joins the first half of meeting as an Associate member of SMT. Senior Management Team meetings are held formally monthly. A formal agenda is followed and actions are planned and documented, and ratified minutes are available.

## Induction and Training of New Trustees

All Trustees of the charity are already very experienced in their own field of expertise. They are all aware of and fully committed to the work of the Hospice as well as to the Hospice's ethos, mission and values. In addition, they all receive an induction pack containing details of their responsibilities and are offered regular update seminars on the same subject.

## Key Management Remuneration

The Trustees consider that the Chief Executive and the Deputy Chief Executive/Head of Clinical Services roles comprise the key management personnel in charge of directing and controlling, running and operating the charity on a day-to-day basis.

The remuneration policy for all employees is to match the skills, experience and qualifications of each position, consistent with the framework allowing for market levels in the sector within the locality of the Hospice.

## Wider Network/Related Organisations

St Andrew's Hospice (Lanarkshire) is an independent charity and has no subsidiaries or any interests in other companies or charities.

The ethos and values of the founding Religious Sisters of Charity remain the core values of the Hospice – those of Dignity, Compassion, Justice, Advocacy and Quality in the care provided for the most vulnerable in our communities.

The Hospice operates within the national policy context around the provision of specialist palliative care in Scotland and complies with the Public Service Reform (Scotland) Act 2010.

The Hospice is registered and inspected by Healthcare Improvement Scotland (HIS).

The Hospice meets the best practice guidelines of the Nursing and Midwifery Council for nursing care.

The Hospice is a member of the Scottish Partnership for Palliative Care and a member of Hospice UK, the Scottish and UK-wide representative bodies, respectively, for palliative care. At a local level, the Hospice works closely with SLIJB/NHS Lanarkshire and its staff: in the three University hospitals, the other two hospices supporting Lanarkshire residents (Kilbryde and Strathcarron), the Community Specialist Palliative Care Team, GP surgeries, care homes and other care centres across Lanarkshire.

## Risk Management

The Trustees have examined the major risks to which the charity is exposed. In particular, they examined those related to Operations, Governance, Finance, Compliance and external factors which may have an impact on the charity. They are satisfied that systems are in place in order to mitigate exposure to the major risks. The Trustees will continue to review their policies in the light of issues raised during the charity's ongoing risk assessment.

## STATEMENT OF TRUSTEES RESPONSIBILITIES

The trustees (who are also the directors of St Andrew's Hospice (Lanarkshire) for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland".

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Observe the methods and principles in the Charity SORP;
- Make judgements and estimates that are reasonable and prudent;
- Prepare the financial statement on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping adequate accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on its website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

## DISCLOSURE OF INFORMATION TO AUDITORS

Each of the persons who are Trustees at the time when this Trustees' report is approved has confirmed that:

- so far as that Trustee is aware, there is no relevant audit information of which the charitable company's auditors are unaware, and
- that Trustee has taken all the steps that ought to have been taken as a Trustee in order to be aware of any relevant audit information and to establish that the charitable company's auditors are aware of that information.

This report was approved by the Trustees, on 3rd December 2025, including approval of the Strategic Report contained within the report, in their capacity as directors, and signed on their behalf by:

Signed by:

BE4E7DAB8D3D4DC...

Marian Gardiner

Trustee

## Independent Auditor's Report to the Trustees and Members of St Andrew's Hospice (Lanarkshire) for the year ended 31 March 2025

### Opinion

We have audited the financial statements of St Andrew's Hospice (Lanarkshire) (the 'charitable company') for the year ended 31 March 2025 which comprise the Statement of Financial Activities (incorporating an income and expenditure account), the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2025, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006, Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006.

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

### Other information

The other information comprises the information included in the Report and Financial Statements, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the strategic report and the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report and the directors' report included within the trustees report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charities Accounts (Scotland) Regulations 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

**Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement set out on page 17, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with the Acts and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud is detailed below:

**Extent to which the audit was considered capable of detecting irregularities including fraud**

We identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, and then design and perform audit procedures response to those risks, including obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion.

In identifying and assessing the risks or material misstatements in respect of irregularities, including fraud and non-compliance with laws and regulations we considered the following;

- The nature of the charity, the environment in which it operates and the control procedures implemented by management and the trustees; and
- Our enquiries of management and trustees about their identification and assessment of the risks of irregularities.

Based on our understanding of the charity and the sector we identified that the principal risks of non-compliance with laws and regulations related to, but were not limited to;

- Regulations and legislation pertinent to the charity's operations; and
- Submission of gift aid claims.

We considered the extent to which non-compliance might have a material impact on the financial statements. We also considered those laws and regulations which have a direct impact on the preparation of the financial statements, such as the Companies Act 2006, the Charities and Trustee Investment (Scotland) Act 2005, and the Charities Accounts (Scotland) Regulations 2006. We evaluated management and trustees' incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of management override of controls), and determined that the principal risks were related to;

- Posting inappropriate journal entries; and
- Overstated gift aid claims.

**Audit response to the risks identified;**

Our procedures to respond to the risks identified included the following;

- Gaining an understanding of the legal and regulatory framework applicable to the charity and the sector in which it operates;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- Enquiring of management and legal advisors concerning actual and potential litigation and claims;
- Reading minutes of meetings of those charged with governance and reviewing correspondence with HMRC;
- Substantive testing of gift aid claims; and
- In addressing the risk of fraud as a result of management override of controls, testing the appropriateness of journal entries and other adjustments; evaluating rationale of any significant transactions that are unusual or outside the normal course of business. Our review of journal entries included, but was not limited to, the following areas:
    - Tangible fixed assets;
    - Trade & other debtors;
    - Accruals & Deferred income; and
    - Wages & Salaries.

We also communicated relevant identified laws and regulations and potential fraud risks to all engagement team members, and remained alert to any indications of fraud or non-compliance with laws and regulations throughout the audit.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities is available on the Financial Reporting Council's website at: https://www.frc.org.uk/auditors/audit-assurance-ethics/auditors-responsibilities-for-the-audit. This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006, and to the charitable company's trustees, as a body, in accordance with Regulation 10 of the Charities Accounts (Scotland) Regulations 2006.

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**Independent Auditor's Report to the Trustees and Members of St Andrew's Hospice (Lanarkshire) for the year ended 31 March 2025**

Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company, the charitable company's members as a body and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Signed by:

Wbg (Audit) Limited

0575527041FA406...

*Claire Dalrymple FCCA (Senior Statutory Auditor)*

3rd December 2025

*168 Bath Street*
Glasgow
G2 4TP

*For and on behalf of Wbg (Audit) Limited, Statutory Auditor*

*Wbg (Audit) Limited is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006.*

## ST ANDREW'S HOSPICE (LANARKSHIRE)
## STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDING 31 MARCH 2025
**(including an Income and Expenditure account)**

| | Note | Unrestricted Funds 2025 £ | Restricted Funds 2025 £ | Designated Funds 2025 £ | Total Funds 2025 £ | *Unrestricted Funds 2024 £* | *Restricted Funds 2024 £* | *Designated Funds 2024 £* | *Total Funds 2024 £* |
|---|---|---|---|---|---|---|---|---|---|
| **Income and endowments from:** | | | | | | | | | |
| Donations and legacies | **4** | 2,231,076 | 162,970 | - | **2,394,046** | 1,825,182 | 139,333 | - | **1,964,515** |
| Charitable activities | **5** | 3,743,074 | - | - | **3,743,074** | 3,593,406 | - | - | **3,593,406** |
| Other trading activities | **6** | 4,333,326 | - | - | **4,333,326** | 3,674,715 | - | - | **3,674,715** |
| Investments | **7** | 120,153 | - | - | **120,153** | 114,515 | - | - | **114,515** |
| **Total Income** | | 10,427,629 | 162,970 | - | **10,590,599** | 9,207,818 | 139,333 | - | **9,347,151** |
| **Expenditure on:** | | | | | | | | | |
| Raising funds | **8** | 880,996 | - | - | **880,996** | 1,222,434 | - | - | **1,222,434** |
| Charitable activities | **9** | 6,928,561 | 201,651 | 361,083 | **7,491,295** | 6,522,859 | 229,401 | 767,790 | **7,520,050** |
| Other trading activities | **10** | 2,081,725 | - | - | **2,081,725** | 1,632,955 | - | - | **1,632,955** |
| Investment management costs | **11** | 43,621 | - | - | **43,621** | 24,114 | - | - | **24,114** |
| **Total Expenditure** | | 9,934,903 | 201,651 | 361,083 | **10,497,637** | 9,402,362 | 229,401 | 767,790 | **10,399,553** |
| **Net movement in funds before gains and losses on investments** | | 492,726 | (38,681) | (361,083) | **92,962** | (194,544) | (90,068) | (767,790) | **(1,052,402)** |
| Net (losses)/gains on investments | | (108,673) | - | - | **(108,673)** | 159,786 | - | - | **159,786** |
| **Net income/(expenditure)** | | 384,053 | (38,681) | (361,083) | **(15,711)** | (34,758) | (90,068) | (767,790) | **(892,616)** |
| Transfers between funds | **22** | (56,925) | 56,236 | 689 | **-** | (36,130) | 21,783 | 14,347 | **-** |
| **Net movement in funds** | | 327,128 | 17,555 | (360,394) | **(15,711)** | (70,888) | (68,285) | (753,443) | **(892,616)** |
| **Funds reconciliation** | | | | | | | | | |
| Total Funds brought forward | **22** | 4,121,931 | 167,899 | 6,584,934 | **10,874,764** | 4,192,819 | 236,184 | 7,338,377 | **11,767,380** |
| **Total Funds carried forward** | **22** | 4,449,059 | 185,454 | 6,224,540 | **10,859,053** | 4,121,931 | 167,899 | 6,584,934 | **10,874,764** |

The Statement of Financial Activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**BALANCE SHEET AS AT 31 MARCH 2025**

| | Note | | 2025 | 2024 |
|---|---|---|---|---|
| | | | £ | £ |
| ***Fixed assets*:** | | | | |
| Tangible assets | **15** | | 7,389,014 | 7,711,734 |
| Investments | **16** | | 3,320,658 | 3,160,416 |
| **Total Fixed assets** | | | 10,709,672 | 10,872,150 |
| | | | | |
| ***Current assets:*** | | | | |
| Stocks | **17** | 45,707 | | 32,322 |
| Debtors | **18** | 341,388 | | 370,549 |
| Cash at bank and in hand | **25** | 1,185,029 | | 1,157,057 |
| **Total Current assets** | | 1,572,124 | | 1,559,928 |
| | | | | |
| ***Liabilities*:** | | | | |
| Creditors falling due within one year | **19** | (1,422,743) | | (644,243) |
| | | | | |
| **Net Current assets** | | | 149,381 | 915,685 |
| | | | | |
| **Liabilities:** | | | | |
| Creditors falling due in more than one year | **20** | | - | (913,071) |
| | | | | |
| **Net assets** | | | 10,859,053 | 10,874,764 |
| | | | | |
| ***The funds of the charity:*** | | | | |
| Unrestricted funds | **22** | | 4,449,059 | 4,121,931 |
| Restricted funds | **22** | | 185,454 | 167,899 |
| Designated funds | **22** | | 6,224,540 | 6,584,934 |
| | | | | |
| **Total Charity funds** | | | 10,859,053 | 10,874,764 |

Approved by the trustees on 3rd December 2025 and signed on their behalf by:

Signed by:

BE4E7DAB8D3D4DC...

Name: Marian Gardiner

Company no: SC299663

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

## STATEMENT OF CASH FLOWS
## FOR THE YEAR ENDING 31 MARCH 2025

| | Note | Total Funds 2025 £ | Total Funds 2024 £ |
|---|---|---|---|
| ***Cash flows from operating activities*:** | | | |
| **Net cash provided by/ (used in) operating activities** | **24** | 313,142 | (630,935) |
| ***Cash flows from investing activities*:** | | | |
| Purchase of tangible fixed assets | | (54,310) | (291,873) |
| Purchase of fixed asset investments | | (873,967) | (270,369) |
| Proceeds from the sale of fixed asset investments | | 606,140 | 471,431 |
| Interest received | | 16,011 | 16,161 |
| Dividend income | | 104,142 | 98,354 |
| **Net cash (used in)/ provided by investing activities** | | (201,984) | 23,704 |
| ***Cash flows from financing activities:*** | | | |
| Loan and overdraft repayments in year | | (16,637) | (17,517) |
| Interest paid | | (66,549) | (65,815) |
| **Net cash (used in) financing activities** | | (83,186) | (83,332) |
| **Change in cash and cash equivalents in the year** | | 27,972 | (690,563) |
| Cash and cash equivalent brought forward | **25** | 1,157,057 | 1,847,620 |
| **Cash and cash equivalents carried forward** | **25** | 1,185,029 | 1,157,057 |

| **Analysis of Net Debt** | **1 April 2024 £** | **Cash Flow £** | **Non- Cash Changes £** | **31 March 2025 £** |
|---|---|---|---|---|
| Cash at bank in hand | 1,157,057 | 27,972 | - | 1,185,029 |
| | 1,157,057 | 27,972 | - | 1,185,029 |
| **Borrowings** | | | | |
| Debt due within one year | (21,912) | 16,637 | (913,071) | (918,346) |
| Debt due after one year | (913,071) | - | 913,071 | - |
| | (934,983) | 16,637 | - | (918,346) |
| **Total** | 222,074 | 44,609 | - | 266,683 |

## NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025

### 1. Accounting Policies

(a) **Basis of preparation and assessment of going concern**
The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102), the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006.

The charity constitutes a public benefit entity as defined by FRS 102.

The Trustees consider that there are no material uncertainties about the charity's ability to continue as a going concern.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £.

(b) **Funds structure**
Unrestricted income funds comprise those funds which the Trustees are free to use for any purpose in furtherance of the charitable objects. Unrestricted funds include designated funds where the Trustees, at their discretion, have created funds for specific purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by the donor or trust deed, or through the terms of an appeal. Further details of each fund are disclosed in note 22.

(c) **Income recognition**
Income is recognised once the charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donations are recognised when the charity has been notified in writing of both the amount and settlement date. In the event that a donation is subject to conditions that require a level of performance before the charity is entitled to the funds, the income is deferred until either those conditions are fully met, or the fulfilment of those conditions is wholly within the control of the charity and it is probable that those conditions will be fulfilled in the reporting period.

Legacy gifts are recognised on a case by case basis following the granting of probate when the administrator/executor for the estate has communicated in writing both the amount and settlement date. In the event that the gift is in the form of an asset other than cash or a financial asset traded on a recognised stock exchange, recognition is subject to the value of the gift being reliably measurable with a degree of reasonable accuracy and the title to the asset having been transferred to the charity.

**1. Accounting Policies (continued)**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank. Dividends are recognised once the dividend has been declared and notification has been received of the dividend due. This is normally upon notification by our investment advisor of the dividend yield of the investment portfolio.

Income from government and other grants, whether 'capital' or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of the provision of a specified service is deferred until the criteria for income recognition are met (see note 21).

(d) **Expenditure recognition**
Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

All expenditure is accounted for on an accruals basis. All expenses including support costs and governance costs are allocated or apportioned to the applicable expenditure headings. For more information on this attribution refer to note (f) below.

- Expenditure on charitable activities includes Specialist Palliative Care and other activities undertaken to further the purposes of the charity and their associated support costs;

- Raising funds – other trading activities includes fundraising costs, shop costs and lottery costs;

- Investment management costs – costs associated with the management of the charity's investment portfolio

Irrecoverable VAT is charged as a cost against the activity for which the expenditure is incurred.

(e) **Donated services and facilities**
Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised. Refer to the Operational and Strategic Report of the Trustees for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

**1. Accounting Policies (continued)**

(f) **Allocation of support and governance costs**
Support costs have been allocated between governance costs and other support costs. Governance costs comprise all costs involving the public accountability of the charity and its compliance with regulation and good practice. These costs include costs related to statutory audit and legal fees together with an apportionment of overhead and support costs.

Governance costs and support costs relating to charitable activities have been apportioned based on time spent. The allocation of support and governance costs is analysed in note 12.

(g) **Tangible fixed assets and depreciation**
All assets costing more than £5,000 are capitalised and valued at historical cost. Depreciation is charged as follows:

| | Basis |
|---|---|
| Freehold property | 3% straight line |
| Furniture and fittings | 20% straight line |
| Motor vehicles | 25% straight line |
| Computer equipment | 33% straight line |

(h) **Fixed asset investments**
Investments are a form of basic financial instrument and are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The statement of financial activities includes the net gains and losses arising on revaluation and disposals throughout the year.

The charity does not acquire put options, derivatives or other complex financial instruments.

The main form of financial risk faced by the charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

(i) **Stock**
Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

(j) **Debtors**
Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

(k) **Cash at bank and in hand**
Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

(l) **Creditors and provisions**
Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**1. Accounting Policies (continued)**

(m) **Realised gains and losses**
All gains and losses are taken to the Statement of Financial Activities as they arise. Realised gains and losses on investments are calculated as the difference between sales proceeds and their opening carrying value or their purchase value if acquired subsequent to the first day of the financial year. Unrealised gains and losses are calculated as the difference between the fair value at the year end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

(n) **Pensions**
A number of hospice employees have opted to remain in the National Health Service Superannuation Scheme. This is a defined benefit scheme administered independently from the hospice and the directors understand that the scheme was adequately funded at the balance sheet date. The contributions payable to the scheme are charged to the Statement of Financial Activities in respect of the relevant accounting period.

The National Health Service Pension Scheme is available to staff of more than one employer and it is not possible to identify each institution's share of the underlying assets and liabilities of the scheme. In these circumstances Financial Reporting Standard 102, provides for contributions to such schemes to be accounted for as if it were a defined contribution scheme. As such the cost recognised within the hospice Statement of Financial Activities will be equal to the contribution payable to the scheme for the year.

The hospice also operates a defined contribution pension scheme. Contributions payable for the year are charged in the Statement of Financial Activities.

(o) **Contingent liabilities**
A contingent liability is identified and disclosed for those grants resulting from:

- a possible obligation which will only be confirmed by the occurrence of one or more uncertain future events not wholly within the trustees' control; or
- a present obligation following a grant offer where settlement is either not considered probable; or
- the amount has not been communicated in the grant offer and that amount cannot be estimated reliably.

(p) **Operating leases**
The charity classifies the lease of properties as operating leases; the title to the properties remains with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

(q) **Financial instruments**
The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

## 1. Accounting Policies (continued)

(r) **Employee Benefits**
The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets. The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

(s) **Taxation**

The company is a charitable company within the meaning of Section 467 of the Corporation Tax Act 2010. Accordingly, the company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 and section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that such income or gains are applied for charitable purposes only.

(t) **Judgements and key sources of estimation and uncertainty**

In the application of the company's accounting policies, the Trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised, if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

**Depreciation of fixed assets** – fixed assets are depreciated over the useful life of the asset. The useful lives of fixed assets are based on the knowledge of senior management, with reference to assets expected life cycle.

**Allocation of expenditure between activities** – Support costs are allocated between charitable activities and governance based on the time spent by senior management on undertaking the charity's activities.

## 2. Legal status

The charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is limited to £1.

## 3. Related party transactions and Trustees' expenses and remuneration

The members of the charity are representatives of the Order of the Religious Sisters of Charity. £nil (2024: £28,902) was paid to the Order in respect of Sister Catherine Egan, Director of Patient & Public Liaison.

### 3. Related party transactions and Trustees' expenses and remuneration (continued)

The Trustees all give freely their time and expertise without any form of remuneration or other benefit in cash or kind (2024: £nil). Expenses paid to the Trustees in the year totalled £nil (2024: £nil).

During the year twelve trustees (2024: eight) made donations totalling £11,667 (2024: £4,925).

### 4. Income from donations and legacies

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Donations and legacies | 2,190,328 | 1,723,078 |
| Gift aid | 203,718 | 241,437 |
| | 2,394,046 | 1,964,515 |

### 5. Income from charitable activities

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Specialist palliative care | 3,743,074 | 3,593,406 |
| | 3,743,074 | 3,593,406 |

Income from charitable activities includes £3,555,684 (2024: £3,465,685) received from NHS Lanarkshire towards the running costs of the Hospice services. There are no unfulfilled conditions or contingencies associated with this grant.

### 6. Income from other trading activities

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Fundraising events | 1,463,782 | 1,113,758 |
| Shop income | 1,643,236 | 1,405,647 |
| Lottery income | 1,097,791 | 1,064,469 |
| Café | 126,196 | 88,547 |
| Education income | - | 150 |
| Hospitality income | 2,321 | 2,144 |
| | 4,333,326 | 3,674,715 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 7. Investment income

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Dividend income | 104,142 | 98,354 |
| Deposit account interest | 16,011 | 16,161 |
| | 120,153 | 114,515 |

### 8. Expenditure on raising funds

| | Direct Costs | Support Costs | 2025 |
|---|---|---|---|
| | £ | £ | £ |
| Raising grants and donations | - | 880,996 | 880,996 |
| | - | 880,996 | 880,996 |

| | Direct Costs | Support Costs | 2024 |
|---|---|---|---|
| | £ | £ | £ |
| Raising grants and donations | - | 1,222,434 | 1,222,434 |
| | - | 1,222,434 | 1,222,434 |

### 9. Analysis of expenditure on charitable activities

| | Specialist Palliative Care | 2025 |
|---|---|---|
| | £ | £ |
| Staff & consultant cost | 5,481,408 | 5,481,408 |
| Non payroll clinical costs | 259,123 | 259,123 |
| CLAN | 102,945 | 102,945 |
| Governance costs (note 12) | 357,883 | 357,883 |
| Support costs (note 12) | 1,289,936 | 1,289,936 |
| | 7,491,295 | 7,491,295 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 9. Analysis of expenditure on charitable activities (continued)

| | Specialist Palliative Care | 2024 |
|---|---|---|
| | £ | £ |
| Staff & consultant cost | 5,465,401 | 5,465,401 |
| Non payroll clinical costs | 419,456 | 419,456 |
| Other costs | 1,376 | 1,376 |
| CLAN | 91,678 | 91,678 |
| Governance costs (note 12) | 326,585 | 326,585 |
| Support costs (note 12) | 1,215,554 | 1,215,554 |
| | 7,520,050 | 7,520,050 |

### 10. Expenditure on other trading activities

| | Direct Costs | Support Costs | 2025 |
|---|---|---|---|
| | £ | £ | £ |
| Café provisions and consumables | 14,079 | 134 | 14,213 |
| Fundraising costs | 497,492 | 208,147 | 705,639 |
| Shop expenses | 771,414 | 314,066 | 1,085,480 |
| Lottery costs and prizes | 196,423 | 79,970 | 276,393 |
| | 1,479,408 | 602,317 | 2,081,725 |

| | Direct Costs | Support Costs | 2024 |
|---|---|---|---|
| | £ | £ | £ |
| Café provisions and consumables | 4,606 | 19 | 4,625 |
| Fundraising costs | 392,731 | 196,362 | 589,093 |
| Shop expenses | 519,513 | 259,752 | 779,265 |
| Lottery costs and prizes | 173,316 | 86,656 | 259,972 |
| | 1,090,166 | 542,789 | 1,632,955 |

### 11. Investment management costs

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Investment manager fees | 43,621 | 24,114 |
| | 43,621 | 24,114 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

**12. Allocation of governance and support costs**

The breakdown of support costs and how these were allocated between governance and other support costs is shown in the table below:

**2025:**

| **Cost type** | **Total Allocated 2025** | **Raising funds** | **Palliative care** | **Trading activities** | **Governance related** | **Basis of apportionment** |
|---|---|---|---|---|---|---|
| | **£** | **£** | **£** | **£** | **£** | |
| Staff costs | 1,756,511 | 588,145 | 484,809 | 387,126 | 296,431 | Staff costs |
| Premises costs | 655,283 | 131,096 | 374,676 | 96,746 | 52,765 | Staff costs |
| Other costs | 346,994 | 101,597 | 159,639 | 43,225 | 42,533 | Staff costs |
| Depreciation | 361,082 | 18,054 | 270,812 | 54,162 | 18,054 | Staff costs |
| **Total** | 3,119,870 | 838,892 | 1,289,936 | 581,259 | 409,783 | |

**2024:**

| **Cost type** | **Total Allocated 2024** | **Raising funds** | **Palliative care** | **Trading activities** | **Governance related** | **Basis of apportionment** |
|---|---|---|---|---|---|---|
| | **£** | **£** | **£** | **£** | **£** | |
| Staff costs | 1,929,376 | 741,470 | 585,046 | 335,158 | 267,702 | Staff costs |
| Premises costs | 618,894 | 166,743 | 348,085 | 65,068 | 38,998 | Staff costs |
| Other costs | 337,803 | 111,368 | 159,100 | 41,137 | 26,198 | Staff costs |
| Depreciation | 411,077 | 164,431 | 123,323 | 82,215 | 41,108 | Staff costs |
| **Total** | 3,297,150 | 1,184,012 | 1,215,554 | 523,578 | 374,006 | |

| **Governance costs:** | **2025** | **2024** |
|---|---|---|
| | **£** | **£** |
| Auditor's remuneration | 11,256 | 10,212 |
| Support costs (see above) | 409,783 | 374,006 |
| | 421,039 | 384,218 |

Breakdown of governance and support costs by activity;

| **2025:** | **Support costs** | **Governance** | **2025** |
|---|---|---|---|
| | **£** | **£** | **£** |
| Raising funds | 838,892 | 42,104 | 880,996 |
| Specialist palliative care | 1,289,936 | 357,883 | 1,647,819 |
| Trading activities | 581,259 | 21,052 | 602,311 |
| | 2,710,087 | 421,039 | 3,131,126 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 12. Allocation of governance and support costs (continued)

| **2024:** | **Support costs** | **Governance** | **2024** |
|---|---|---|---|
| | **£** | **£** | **£** |
| Raising funds | 1,184,012 | 38,244 | 1,222,434 |
| Specialist palliative care | 1,215,554 | 326,585 | 1,542,139 |
| Trading activities | 523,578 | 19,211 | 542,789 |
| | 2,923,144 | 384,218 | 3,307,362 |

### 13. Analysis of staff costs and remuneration of key management personnel

| | **2025** | **2024** |
|---|---|---|
| | **£** | **£** |
| Salaries and wages | 5,665,643 | 5,726,867 |
| Social security costs | 545,653 | 542,652 |
| Other pension costs | 279,015 | 278,223 |
| Total staff costs and employee benefits | 6,490,311 | 6,547,742 |

| | **2025** | **2024** |
|---|---|---|
| | **£** | **£** |
| Key management personnel remuneration | 207,125 | 187,915 |

The number of employees whose employee benefits fell within the following bands are as follows:

| | **2025** | **2024** |
|---|---|---|
| | **No** | **No** |
| £70,001 - £80,000 | - | 1 |
| £80,001 - £90,000 | 1 | 2 |
| £90,001 - £100,000 | 1 | - |

| | **2025** | **2024** |
|---|---|---|
| | **No.** | **No.** |
| The average weekly number of persons, by headcount, employed by the charity during the year was: | 221 | 234 |

Included within salaries and wages are redundancy payments totalling £nil (2024: £ nil).

### 14. Net income/(expenditure) for the year

| This is stated after charging: | **2025** | **2024** |
|---|---|---|
| | **£** | **£** |
| Depreciation | 361,082 | 411,078 |
| Interest paid | 66,549 | 65,815 |
| Auditor's remuneration: | | |
| Audit fees | 11,256 | 10,212 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 15. Tangible Fixed Assets

| | Freehold Property £ | Computer Equipment £ | Fixtures and fittings £ | Motor Vehicles £ | Total £ |
|---|---|---|---|---|---|
| **Cost or valuation** | | | | | |
| At 1 April 2024 | 9,834,816 | 167,502 | 62,710 | 696,794 | 10,761,822 |
| Additions | - | 9,840 | 16,482 | 27,988 | 54,310 |
| Disposals | (20,187) | - | - | - | (20,187) |
| At 31 March 2025 | 9,814,629 | 177,342 | 79,192 | 724,782 | 10,795,945 |
| **Depreciation** | | | | | |
| At 1 April 2024 | 2,384,092 | 167,502 | 53,425 | 445,069 | 3,050,088 |
| Charge for the year | 295,043 | 1,476 | 12,113 | 52,450 | 361,082 |
| Disposals | (4,239) | - | - | - | (4,239) |
| At 31 March 2025 | 2,674,896 | 168,978 | 65,538 | 497,519 | 3,406,931 |
| **Net book value** | | | | | |
| At 31 March 2025 | 7,139,733 | 8,364 | 13,654 | 227,263 | 7,389,014 |
| At 31 March 2024 | 7,450,724 | - | 9,285 | 251,725 | 7,711,734 |

Freehold Property includes a balance of £125,000 of donated land which cannot be disposed of.

### 16. Fixed and Current Asset Investments

| Movement in listed investments | 2025 £ | 2024 £ |
|---|---|---|
| Market value brought forward at 1 April 2024 | 3,160,416 | 3,201,692 |
| Add: additions to investments at cost | 873,967 | 270,369 |
| Disposals at carrying value | (646,464) | (505,026) |
| Add net (loss) on revaluation | (67,261) | 193,381 |
| Market value as at 31 March 2025 | 3,320,658 | 3,160,416 |

Net cash invested in the year was £157,485 (2024: £343,671).

| Investments at fair value | 2025 £ | 2024 £ |
|---|---|---|
| **Comprised:** | | |
| Equities | 3,320,658 | 3,160,416 |
| **Total** | 3,320,658 | 3,160,416 |

### 16. Fixed and Current Asset Investments (continued)

All investments are carried at their fair value. Investment in equities and fixed interest securities are all traded in quoted public markets, primarily the London Stock Exchange. Holdings in common investment funds, unit trusts and open-ended investment companies are at the bid price. The basis of fair value for quoted investments is equivalent to the market value, using the bid price. Asset sales and purchases are recognised at the date of trade at cost (that is their transaction value). The significance of financial instruments to the ongoing financial sustainability of the Charity is considered in the financial review and investment policy sections of the Report of the Trustees.

The main risk to the charity from financial instruments lies in the combination of uncertain investment markets and volatility in yield. In terms of specific risks including foreign exchange and credit risks, the charity uses specialist investment managers to balance and limit the overall financial risk by operating a portfolio which provides a high degree of diversification of holdings within a fairly wide band of investment asset classes all of which are quoted on recognised stock exchanges. In addition, the charity does not make use of riskier derivatives or more complex financial instruments in this area. Liquidity risk is expected to be low as all assets are traded in markets with high trading volumes and not in any markets subject to exchange controls or trading restrictions.

### 17. Stock

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Stock | 45,707 | 32,322 |
| | 45,707 | 32,322 |

### 18. Debtors

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Trade Debtors | 735 | 822 |
| Sundry debtors | 43,100 | 60,685 |
| Legacy debtors | 33,540 | - |
| Tax and social security | 56,129 | 44,225 |
| Prepayments and accrued income | 207,884 | 264,817 |
| | 341,388 | 370,549 |

### 19. Creditors: amounts falling due within one year

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Bank loans and overdrafts | 918,346 | 21,912 |
| Trade creditors | 17,490 | 118,646 |
| Social security and other taxes | 196,531 | 133,703 |
| Other creditors | 525 | 43,500 |
| Deferred income (note 21) | 143,476 | 223,915 |
| Accruals | 146,375 | 139,760 |
| | 1,422,743 | 644,243 |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 19. Creditors: amounts falling due within one year (continued)

The bank loan is secured over the property of the charity. There is a bond and floating charge and 1st standard security.

North Lanarkshire Council holds a security (to the value of £70,000) over the land on which the hospice is constructed.

### 20. Creditors: amounts falling due over one year

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Loans | - | 913,071 |
| | - | 913,071 |

| | | |
|---|---|---|
| Analysed as: | £ | £ |
| Due within 1 year | 918,346 | 21,912 |
| Due within 1-2 years | - | 913,071 |
| Due within 2-5 years | - | - |
| | 918,346 | 934,983 |

### 21. Deferred income

| | 2025 | 2024 |
|---|---|---|
| | £ | £ |
| Balance as at 1 April 2024 | 223,915 | 152,558 |
| Amount released to income earned from charitable activities | (223,915) | (152,558) |
| Amount deferred in year | 143,476 | 223,915 |
| Balance as at 31 March 2025 | 143,476 | 223,915 |

Deferred income comprises donations and tickets sold for future events, along with deposits paid for lottery draws taking place in the year to 31st March 2026.

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

### 22. Analysis of charitable funds

| Analysis of Fund movements | As at 1 April 2024 £ | Income £ | Expenditure £ | Gains / (losses) £ | Transfers £ | As at 31 March 2025 £ |
|---|---|---|---|---|---|---|
| **Unrestricted funds** | | | | | | |
| Completed refurbishment project | 4,740,621 | - | (206,757) | - | 689 | 4,534,553 |
| Fixed asset designated fund | 1,704,375 | - | (154,326) | - | - | 1,550,049 |
| IT Infrastructure | 139,938 | - | - | - | - | 139,938 |
| **Total designated funds** | 6,584,934 | - | (361,083) | - | 689 | 6,224,540 |
| General funds | 4,121,931 | 10,427,629 | (9,934,903) | (108,673) | (56,925) | 4,449,059 |
| **Total unrestricted funds** | 10,706,865 | 10,427,629 | (10,295,986) | (108,673) | (56,236) | 10,673,599 |
| | | | | | | |
| **Restricted funds** | | | | | | |
| Community/ Wellbeing/ Outpatients Unit | 20,499 | 7,974 | (23,345) | - | - | 5,128 |
| Info tech | 9,040 | 3,000 | (26,349) | - | 14,309 | - |
| Info tech – Capital | - | - | (1,563) | - | 6,254 | 4,691 |
| Outlet IT - Capital | - | - | (224) | - | 895 | 671 |
| CLAN | - | 66,567 | (102,945) | - | 36,378 | - |
| Patient care | 2,694 | 21,958 | (12,697) | - | (2,937) | 9,018 |
| Patient care - Capital | - | - | (734) | - | 2,937 | 2,203 |
| Home Grown | 247 | - | - | - | (247) | - |
| Children's Support Services | 5,780 | 22,286 | (21,633) | - | - | 6,433 |
| Music Therapy | 3,286 | 8,500 | (4,360) | - | - | 7,426 |
| Hospice upkeep | 1,353 | - | - | - | (1,353) | - |
| Car Park | 125,000 | - | - | - | - | 125,000 |
| Superstore Uniform and Badges | - | 2,060 | - | - | - | 2,060 |
| Superstore Mezzanine Floor | - | 30,625 | (7,801) | - | - | 22,824 |
| **Total restricted funds** | 167,899 | 162,970 | (201,651) | - | 56,236 | 185,454 |
| **TOTAL FUNDS** | 10,874,764 | 10,590,599 | (10,497,637) | (108,673) | - | **10,859,053** |

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

**22. Analysis of charitable funds (continued)**

| Analysis of Fund movements | As at 1 April 2023 £ | Income £ | Expenditure £ | Gains / (losses) £ | Transfers £ | As at 31 March 2024 £ |
|---|---|---|---|---|---|---|
| **Unrestricted funds** | | | | | | |
| Completed refurbishment project | 4,929,861 | - | 206,757 | - | 17,517 | 4,740,621 |
| Fixed asset designated fund | 1,823,578 | - | 116,033 | - | (3,170) | 1,704,375 |
| IT Infrastructure | 139,938 | - | - | - | - | 139,938 |
| Outpatients' department | 125,000 | - | 125,000 | - | - | - |
| Salary Award | 320,000 | - | 325,000 | - | - | - |
| **Total designated funds** | 7,338,377 | - | 767,790 | - | 14,347 | 6,584,934 |
| General funds | 4,192,819 | 9,207,818 | 9,402,362 | 159,786 | (36,130) | 4,121,931 |
| **Total unrestricted funds** | 11,531,196 | 9,207,818 | 10,170,152 | 159,786 | (21,783) | 10,706,865 |
| **Restricted funds** | | | | | | |
| Community/ Wellbeing/ Outpatients Unit | 994 | 30,000 | (10,945) | - | - | 20,499 |
| Hospice Hearty Meals | 4,195 | - | (4,195) | - | - | - |
| Info tech | 9,040 | - | - | - | - | 9,040 |
| CLAN | - | 69,895 | (91,678) | - | 21,783 | - |
| Patient care | 74,787 | 19,137 | (91,230) | - | - | 2,694 |
| Home Grown | 247 | - | - | - | - | 247 |
| Children's Support Services | 16,405 | 11,375 | (22,000) | - | - | 5,780 |
| Music Therapy | 4,111 | 7,500 | (8,325) | - | - | 3,286 |
| Hospice upkeep | 1,405 | 1,426 | (1,478) | - | - | 1,353 |
| Car park | 125,000 | - | - | - | - | 125,000 |
| **Total restricted funds** | 236,184 | 139,333 | 229,401 | - | 21,783 | 167,899 |
| **TOTAL FUNDS** | 11,767,380 | 9,347,151 | 10,399,553 | 159,786 | - | 10,874,764 |

**The Trustees have created the following designated funds:**

**Completed refurbishment fund** – represents the book value of the clinical area refurbishment, net of the bank borrowing.

**Fixed asset designated fund** – was set up during 2011 and represents the net book value of the remaining unrestricted assets held on the balance sheet.

**IT infrastructure** - We are continuing to work on improving our IT infrastructure to ensure it is fit for purpose. We are working with NHSL around the options available to replace our current clinical records system and would hope to progress this in the near future. We are also exploring electronic prescribing to again tie in with system utilised in the NHS. Changing methods of payments for donation and various fundraising platforms present challenges for linking into our donor management systems as well as to our finance systems. Therefore, we have begun the process to review systems and will potentially over 25-26 require to invest in platforms which reduce manual input across a number of departments.

**ST ANDREW'S HOSPICE (LANARKSHIRE)**

**NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 2025**

**22. Analysis of charitable funds (continued)**

**Outpatients department** - The Outpatient department was not part of the 2017/18 refurbishment and requires some modernisation work to upgrade it to the same standard as the refurbished IPU to ensure it remains fit for purpose for the next few years. This would include making the whole department fully DDA compliant as well as maximising the space to suit patient needs.

**Salary award** - The Trustees in reviewing the Designated funds have agreed to create a Fund 5 which will be to address the funding gap between the pay award and the uplift from SLIJB during the year 2024/25.

**Restricted funds comprise:**

**CLAN - Compassionate Lanarkshire** is a partnership project between St Andrew's, Kilbryde and Strathcarron Hospices which aims to support vulnerable and isolated individuals and families in Lanarkshire affected by a life-limiting illness including; cancer, chronic obstructive pulmonary disease, heart disease and progressive neurological conditions. Joint funding from National Lottery Community Fund (£66,567), and South Lanarkshire Integrated Joint Board.

**Car Park** – this relates to the car park donated to the Hospice in 2019. The land cannot be sold without the donor's permission.

**Community/ Wellbeing / Outpatients Unit** – our Outpatient Unit received funding from NLC Community Empowerment Micro Fund (£5,000) to develop and implement a Bereavement Café and from Parkinson's UK (£2,974) to develop a support group for patients with Parkinson's.

**Children Support Services** - Funding was also secured to fund a salary of a part time Specialist Children's Bereavement Counsellor – Miss Margaret B Reekie's Charitable Trust - £20,000.

**Home Grown** - This initiative allowed our users to be able to partake in some gardening at home when circumstances may have prevented this. Funding provided by NLC Community Fund.

**Hospice Hearty Meals** – An initiative to provide nutritious meals to those that would otherwise miss out on a hearty meal within our community. Funding provided by Arnold Clark Community Fund, NLC Flexible CVS Fund, Society of Deacons & Free Presees, Lintel Trust and Miss Isabel Harvey Trust.

**Hospice upkeep** - A funding stream to help with general maintenance around the Hospice, which extends to environmental improvements, beginning with a suite of new recycle bins throughout the building. Funding provided by Recover NL Environmental Fund.

**Shopping Outlet Info Tech** - IT equipment was required for the new Shopping Outlet, and this was partially funded through grants received from North Lanarkshire Community Fund (£1,000) and Nimar Charitable Trust (£2,000).

**Mezzanine Floor for Shopping Outlet**: We were kindly donated funding by Mrs Alix McNicol-Cox to build a mezzanine floor into the Warehouse area of our new Shopping Outlet to allow us to store off season stock.

**Music Therapy** - Music therapy is provided for both inpatients and outpatients as a medium for communication and expression to improve health and wellbeing. Funding provided by Arnold Clarke Community Fund -£1,000, Miss E C Hendry Charitable Trust - £500, Voluntary Action NL £5,000 and Heather Hoy Charitable Trust (£2,000).

### 22. Analysis of charitable funds (continued)

**Patient Care** - We have been successful in obtaining a number of grants, which directly contribute to patient care/services including Bed linen (Sir Alec Black Charity £3,048) and 2 mobile hoists-Hugh Fraser Foundation (£8,909). We required to continually review and replace IT equipment for patients such as TV's, iPads, Alexa etc. Forgewood Holdings -£3,000.00 and £7,000 from Kilpatrick Fraser Charitable Trust.

**Superstore Uniform and Badges:** Funding for uniform and badges for volunteers at the new Shopping Outlet was provided by Volunteer Fund NL.

### 23. Net assets over funds

| **At 31 March 2025** | **Unrestricted Funds £** | **Restricted Funds £** | **Designated Funds £** | **Total 2025 £** |
|---|---|---|---|---|
| Tangible fixed assets | 1,172,518 | 131,894 | 6,084,602 | 7,389,014 |
| Fixed asset investments | 3,320,658 | - | - | 3,320,658 |
| Stock | 45,707 | - | - | 45,707 |
| Debtors | 341,388 | - | - | 341,388 |
| Bank & Cash | 991,531 | 53,560 | 139,938 | 1,185,029 |
| Creditors due within one year | (1,422,743) | - | - | (1,422,743) |
| | 4,449,059 | 185,454 | 6,224,540 | 10,859,053 |

| **At 31 March 2024** | **Unrestricted Funds £** | **Restricted Funds £** | **Designated Funds £** | **Total 2024 £** |
|---|---|---|---|---|
| Tangible fixed assets | 1,141,738 | 125,000 | 6,444,996 | 7,711,734 |
| Fixed asset investments | 3,160,416 | - | - | 3,160,416 |
| Stock | 32,322 | - | - | 32,322 |
| Debtors | 370,549 | - | - | 370,549 |
| Bank & Cash | 974,220 | 42,899 | 139,938 | 1,157,057 |
| Creditors due within one year | (644,243) | - | - | (644,243) |
| Creditors due in more than one year | (913,071) | - | - | (913,071) |
| | 4,121,931 | 167,899 | 6,584,934 | 10,874,764 |

### 24. Reconciliation of net (expenditure) to net cash flow from operating activities

| | 2025 £ | 2024 £ |
|---|---|---|
| Net (expenditure) for the year per the Statement of Financial Activities | (15,711) | (892,616) |
| Adjustments for: | | |
| Losses/ (gains) on investments | 108,673 | (159,786) |
| Depreciation charges | 361,082 | 411,078 |
| Interest received | (16,011) | (16,161) |
| Interest paid | 66,549 | 65,815 |
| Dividends received | (104,142) | (98,354) |
| Decrease in debtors | 29,161 | 327,160 |
| (Increase)/ decrease in stock | (13,385) | 35,455 |
| (Decrease) in creditors | (103,074) | (303,526) |
| Net cash provided by/ (used in) operating activities | 313,142 | (630,935) |

### 25. Analysis of cash and cash equivalents

| | 2025 £ | 2024 £ |
|---|---|---|
| Cash at bank and in hand | 1,185,029 | 1,157,057 |
| Total cash and cash equivalents | 1,185,029 | 1,157,057 |

### 26. Operating lease commitments

At the balance sheet date the charity had outstanding commitment for future minimum lease payments under non-cancellable operating leases, which fall due as follows;

| | 2025 Land and Buildings £ | 2024 Land and Buildings £ |
|---|---|---|
| Under 1 year | 318,575 | 202,036 |
| Between 2 and 5 years | 1,346,025 | 984,736 |
| | 1,664,600 | 1,186,772 |